

Dear customer,

Battery or charging problems with your GM4100/GBT4100 or GM4400/GBT4400 device can be caused by:

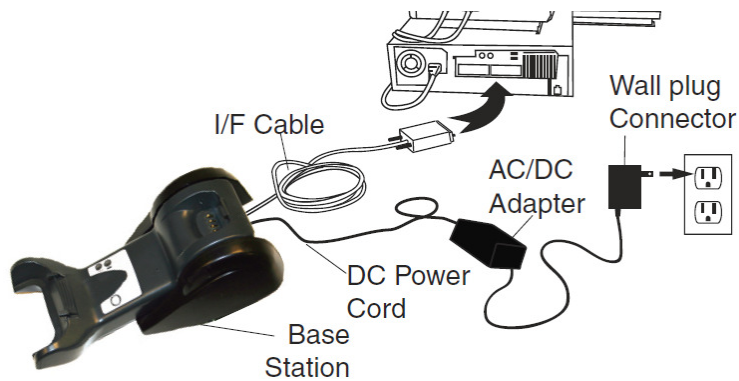
1. The clips for the vertical/standing position are not inserted.

Please mount the clips with the nose for horizontal & vertical standing which can be found in the package.



2. You are **not using a 12 volt power supply (like PG12) for the base station.**

Without a power supply the base will use the slow-charging-mode (5 volt) and this mean up to 20 hours for a full charge. With a 12 volt power supply the fast-charging-mode is activated and this mean 4 hours for a full charge.



**Power Supply, 12VDC, PG12-10P55 (ordering number 90ACC1883)
& Power Cord, 2-Pin, EU (ordering number 90ACC1885)**

3. The charging pins are dirty. Please clean the pins with Isopropanol.



4. The charging LED does not switch to green or start blinking red/green, which means that the battery cannot be fully charge anymore.

In this case please follow the steps mentioned above, if they did not help, your battery is defective and must be replaced.



You can order a spare battery with the following description and ordering number:

Battery Pack, Removable, Order number: *RBP-GM40*



How to replace the battery? A video tutorial can be found on youtube:

https://www.youtube.com/watch?v=D8HcpVHU_GY

Further advices for proper battery handling:

1. Always charge the battery fully / please do not interrupt charging process.
2. Avoid putting the scanner into the base station after each scan.